



Everwell Health Solutions Private Limited  
101, Greenfield Apartments, 3 Rhenius Street, Richmond Town,  
Bangalore – 560025, Karnataka, INDIA  
CIN: U85100KA2015PTC080430  
<http://everwell.org>

## Programme Coordinator

### Organizational Background

Everwell Health Solutions is a Bangalore-based social enterprise focused on leveraging technology to improve adherence to anti-Tuberculosis medication through an innovative mHealth project funded by the Bill and Melinda Gates Foundation. We are recruiting full-time professionals to provide assistance with training, facilitating, and coordinating with government healthcare staff and WHO consultants across the country to ensure successful scale up of the initiative.

### Project Background

The project, called 99DOTS, uses mobile phones to monitor and improve adherence to tuberculosis medications. Using a toll-free call, tuberculosis patients can report that they are taking medication throughout their treatment course. Missed doses lead to notifications and alerts, and trigger counseling by care providers. In addition to the Gates Foundation, 99DOTS is supported by USAID, IKP, and other partners. There are more details provided at <http://99dots.org>. Today, every TB-HIV co-infected patient in the public sector is being monitored by 99DOTS, alongside every publicly-treated adult drug-sensitive TB patient diagnosed in Mumbai leading to nearly 200 new patient registrations per day.

As part of our phase three scale up, every publicly-treated TB patient across 5 states have started using 99DOTS to register their adherence (Maharashtra, Bihar, Kerala, Himachal Pradesh, and Sikkim). To implement the solution, on-the-ground healthcare staff need to diagnose, register, and counsel patients at treatment initiation; during their treatment, healthcare staff need to respond to potential defaulting patients. This task requires significant outreach and consultation with the staff to initiate uptake of the project, and afterward in support of expansion and sustainability from our team. There are also frequent opportunities to expand, adapt, and tweak the model based on varying environments and opportunities.

### Role Responsibilities

As a **Programme Coordinator – Implementation Team**, we are seeking professionals who can work alongside our Consultant/Programme Management team to ensure project uptake and success through thorough training and relationship building with local healthcare staff using the platform. **This role will involve extensive travel, visiting various implementation sites (primarily in Maharashtra, with opportunities to expand to other sites in northern India)** to train the staff at various level, interact with them to get feedback, on-board them into the project, and identify areas of improvement for both operational and technology changes. Post training, the programme officer also continuously monitors the sites, attends review meetings, does follow up with the sites, prepares monthly reports, and re-trains sites if needed.

Overall, the role will be to initiate and maintain strong relationships with diverse array of stakeholders, spanning various levels of government officials, and may extend to private doctors and chemists to ensure the successful uptake of the innovation. Interactions will primarily be with healthcare staff and not patients, though patient uptake and use are the ultimate goal of 99DOTS.

The programme coordinator will be a core part of our scale-up team and will have the opportunity to offer strategic guidance on how to improve the effectiveness of our program.



Everwell Health Solutions Private Limited  
101, Greenfield Apartments, 3 Rhenius Street, Richmond Town,  
Bangalore – 560025, Karnataka, INDIA  
CIN: U85100KA2015PTC080430  
<http://everwell.org>

#### Qualifications for this role:

- Ability to **engage with a diverse array of healthcare staff** from various regions and backgrounds working in Tuberculosis and HIV.
- **Likes to travel extensively**, build training materials, and **train** people.
- Has the **belief** that **technology** can be a powerful **enabler in providing solutions for social impact**.
- Preferably a **Graduate or Post-Graduate** degree in social development studies or management (such as Social Work, Rural Development, Public Health, etc.) with **1-3 years of relevant experience**.
- Any certification in training will be an added advantage.
- Effective communication skills. **Strong command in English, and Hindi languages** is a must. As our biggest scale is in Maharashtra state, basic Marathi speaking skill will be of great advantage though not necessary if you are fluent in Hindi.
- Working knowledge of MS Office tools. Good in preparing PPT, excel sheet graphs and reports.
- Basic **data/report analysis** to identify action points or improvement areas and work with the stakeholders to achieve it.
- Willingness to take on additional secondary administrative responsibility on adhoc basis.
- **Work as part of team** with the common goal of using 99DOTS to enable and empower local health systems to treat Tuberculosis patients.
- Work will be based out of our office located in central Bangalore with travel up to 2 weeks or more per month.

**Important:** The candidate selected will be on probation for the first three months, post which it will get confirmed based on the performance evaluation during the probation period.

#### Compensation:

Commensurate with experience.

Interested applicants should write to [jobs@99dots.org](mailto:jobs@99dots.org) with a subject line: “Application to Programme Coordinator” with attention Vineet Nair, to describe their qualifications and interest in the role, with CV attached. Positions is to be filled immediately.